A Place of Healing

2006 Annual Report

North Hawaii Community Hospital
Corrected August, 2008
In a time of great turmoil surrounding healthcare on the Hawaiian Islands, North Hawaii Community Hospital (NHCH) remains steadfast in its commitment to provide quality holistic health care in a high tech environment.

The need for our hospital can be seen every day in the patients we treat: a heart attack victim who has a pacemaker implanted and returns home the next day, a premature infant stabilized and transferred to Kapiolani, or an accident victim who is given a clean bill of health after a CT scan. Prior to NHCH being built, the story might not have ended the same for these patients.

The need for our hospital continues to be no less critical than the day we opened our doors. Our board members, physicians, staff and volunteers are aware of this need, both as representatives of the hospital and as community members with families and healthcare needs of our own.

As a community-owned hospital, our strategic planning is driven by the desire to meet the most essential needs of those we serve. As such, our current priorities involve expanding our Emergency Department and physician facilities to accommodate an ever-growing patient population, implementation of technology that provides superior diagnostics and improves patient safety, and capital upgrades to maintain the healing environment of our hospital.

While there will always be more to accomplish, whether it be recruiting new physicians, buying new equipment or introducing new service lines, NHCH is committed to providing the best staff, facilities and equipment available and always to be a place of healing for our island residents.
A Journey to the Future...

With all of the bad news in the local media about the loss of physicians on the Big Island, it’s no wonder why some people are beginning to question the future of our health care system. Will the physicians I need be here when I suffer a heart attack or stroke? Will the perennial financial losses absorbed by hospitals eventually force them to pare back their services and delay needed upgrades? Am I better off seeking the care my family needs on Oahu or the mainland?

Surely the present situation is not good for either physicians or hospitals, primarily due to the challenges of low reimbursement. However, I can assure the public that ready access to quality care, including that which is needed most urgently, such as for trauma victims, heart attack and stroke patients, is obtainable. Furthermore, basic primary care services are also available, although it may take some time to obtain an appointment with a physician. What the island is missing most, and losing ground on, is the presence of medical specialists like orthopedic surgeons, urologists, radiologists, and others. This is a trend island hospitals and their medical staffs are trying mightily to reverse.

In fact, all three general hospitals on the island have launched initiatives to recruit and retain the medical specialties needed by their respective communities. I would like to share the action plan that North Hawaii Community Hospital has followed for the last five years and will continue to follow in the future:

- Improve physician economics (i.e., stabilize incomes) by contracting or employing specialists. To this end the hospital has direct economic relationships with three anesthesiologists, two general surgeons, four obstetricians and gynecologists, a cardiologist and a few hospitalists. We will soon announce an agreement with a major mainland health care system to provide the hospital with round-the-clock coverage by radiologists. As the hospital determines the need for other specialties, including primary care, it will expand these numbers. While this is not an inexpensive strategy to pursue, it has resulted in overall growth of our medical staff and has assured the presence of respected and committed quality physicians.

NHCH is known for its healing environment and cutting edge technology. We will continue to provide the best facilities and equipment possible for the size and location of our hospital. Over the next five years, millions of dollars in planned investments will demonstrate our continued commitment to this tradition of excellence. Major upgrades and changes include:
- Acquisition of a CT Scanner and Digital Storage System
- Construction of a two-story medical office building
- Development of an all new 18-bed Emergency Department
- Implementation of a computerized medical record system
- Installation of a minimally invasive surgical suite with telemedicine links to The Queen’s Medical Center
- Re-carpeting of the entire facility
- Updating of the Lucy Henriques Medical Center

Create clinical partnerships with reputable medical centers in Hawaii and on the mainland that will support local physicians, advance medical care at the local level through telemedicine and education, and ensure seamless care of patients requiring higher levels of care not available on the island. The hospital’s clinical and educational affiliations with The Queen’s Medical Center, Maui Memorial Medical Center, and Cleveland Clinic are examples of such networking.

With professional guidance, develop a master site plan that will guide the development of the hospital’s thirty-acre campus over the next twenty-five years. Envisioned by this plan are locations for medical office buildings, a patient care wing, a skilled nursing facility, an assisted living facility and new roads and parking areas to accommodate all of this planned growth. What difference will this make to a physician choosing where to live and practice? A robust and diversified medical environment is a key physician satisfier.

NHCH has weathered tough times in the past. Never to be discouraged, we will continue to focus on innovation, strategic planning, long-range visioning and progressive leadership. As a community-owned hospital, we hope that many continue to see the value of investing in their hospital’s future through their gifts of time and money.

By partnering with the community, its medical staff and dedicated employees, as well as Adventist Health, its management services provider, NHCH will continue to be a leader in quality care, physician recruitment and retention and serving as an advocate for the health care needs of island residents.

Stan B. Berry, FACHE
Chief Executive Officer
In 2006 we bid farewell to dear friends, said aloha and welcomed new faces, implemented new programs and celebrated our 10th birthday in style. Never satisfied with the status quo, NHCH continues to expand services and improve on the superior care it has always provided.

Waimea Women’s Center opened a satellite clinic, Waimea Women’s Center (WWC) and Surgical Specialists - A Specialty Clinic of North Hawaii Community Hospital, in Kona. Physicians and midwives began seeing patients there in late 2006, and in early 2007 the clinic expanded to include a surgeon. We look forward to adding more physicians in the future. “It is really exciting to fill this need in the community,” says Stan Berry, CEO at NHCH. “Kona residents are very grateful and excited about the new clinic, which makes this endeavor that much more rewarding.”

Project IntelliCare, an Electronic Medical Records System, began implementation in September 2006. Utilized in all patient care areas, the system will eventually allow for electronic entry of orders, tracking of patient care and transfer of patient information.

The 6.9 earthquake in October, 2006, provided an opportunity for NHCH to show its strengths and exhibit the importance of the hospital in our community. Without being called, staff reported to work, leaving their broken homes and shaken families behind. Dozens of minor injuries were treated efficiently, and the support staff worked diligently to get the facilities back to order and fully operational.

Omnicell Medication Dispenser was installed in the Pharmacy and Emergency Departments. This medication dispensing unit increases efficiency and reduces errors by using lights to direct the user to the correct medication during dispensing and restocking. The new technology is another step in the pursuit of quality care and patient safety.

NHCH and the Hawaii Heart Brain Center (HHBC) received the American Heart Association’s Get With The Guidelines–Coronary Artery Disease (GWTG-CAD) Annual Performance Achievement Award. The award recognizes NHCH’s commitment to quality and success in implementing the highest standards of cardiac care shown to effectively improve treatment of patients hospitalized with coronary artery disease. Our hospital is the first on the Big Island and one of only 67 hospitals in the U.S. to receive this distinction. Dr. Ken Riff, HHBC Executive Director, and Sally Kaufmann, RN, HHBC Department Manager, accepted the award in Chicago, November, 2006.

Kohala Home Health Care exceeded national and state standards for all six JCAHO patient outcome indicators in the third quarter of 2006.
Supported the Queen Liliuokalani Orphans by providing a beach outing, movie nights, child care services, monthly birthday parties and a Christmas celebration.

Hosted 19th Annual Senior Health Fair, where more than 300 attendees were treated to health screenings and information, massage, lunch, music and a keynote address.

Held the 3rd Annual Dialysis Family Picnic for dialysis patients and their families.

Participated in employee health fairs at six major resorts, providing information and screenings to more than 1,000 participants.

Celebrated Women’s Breast Health Month with the 6th Annual Girls’ Night Out.

Participated in the Waimea Christmas Parade, providing the Santa float for the tenth year.

Served as the lead organization for American Cancer Society’s Waimea Relay for Life.

Provided free monthly health clinics to residents at Kawaihae Transitional Housing.

Celebrated ten years in operation with our 10th Birthday Party. Earl Bakken, President Emeritus, NHCH Board of Directors, and Representative Cindy Evans were special guests for the day.

The Hawaii Heart Brain Center

The Hawaii Heart Brain Center (HHBC) is pleased with their accomplishments in their third year of operation and look forward to an eventful 2007.

Created by HHBC in 2005, the Community Cardiovascular Prevention Partnership (CCPP) now consists of a growing number of organizations island wide. In 2006 they performed over 500 blood pressure screenings and 100 stroke risk assessments at public events.

A $1 million grant from the Oak Foundation funded the development of the Oak Foundation Rapid Response Team at NHCH. Implemented in September 2006, the team was called 14 times in the final quarter of the year.

Our affiliation with The Queen’s Medical Center Cardiac Transfer Center on Oahu streamlined the process involved with transferring our cardiac patients. Since its implementation in January 2005, we have reduced transfer times by 39%. In 2006 we transferred 80 cardiac patients to Queen’s from our facility.

We partnered with The Cleveland Clinic to develop an overall plan to introduce coronary CT angiography at NHCH and secured funding for the purchase of a 64-Slice CT Angiography with PACS Teleradiology Capability.

We broadened the Journey for the Heart capital campaign to include A Journey for Health, comprised of a new Physician Medical Services Building and an Emergency Department Expansion.
Cheers! 10th Anniversary Gala
The Cheers! 10th Anniversary Celebration was a smashing success. Held in February, 2006, at the Fairmont Orchid Hotel, it was an evening of fine food, dancing, and a lively auction.

The event raised $331,325 for the Hawaii Heart Brain Center, and the Fund-A-Project raised $87,000 for new Critical Care Unit monitors. Special thanks to our event chairs, Doane Triggs and Phyllis Fox, as well as the many volunteers who helped make the evening one to remember.

Please SAVE THE DATE:
The Cheers! committee has scheduled the next Cheers! event for Saturday, February 23, 2008, at the Fairmont Orchid.
## Financials

(for the years ending December 31, 2006 and 2005)

<table>
<thead>
<tr>
<th></th>
<th>2006</th>
<th>2005</th>
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<tbody>
<tr>
<td>WE EARNED REVENUE FROM PATIENTS:</td>
<td>$90,262,090</td>
<td>$88,155,073</td>
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<td>WE WERE NOT PAID (UNCOLLECTABLE, CHARITY, ADJUSTMENTS):</td>
<td>50,397,667</td>
<td>49,648,053</td>
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<tr>
<td>NET PATIENT SERVICE REVENUE:</td>
<td>39,864,423</td>
<td>38,507,020</td>
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### OPERATING EXPENSES INCURRED

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<th>Item</th>
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<tr>
<td>Personnel Costs</td>
<td>24,730,470</td>
<td>23,493,356</td>
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<tr>
<td>Medical Supplies and Drugs</td>
<td>5,092,509</td>
<td>5,080,025</td>
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<tr>
<td>Purchases Services</td>
<td>3,224,917</td>
<td>2,835,635</td>
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<td>Professional Fees</td>
<td>3,052,371</td>
<td>2,728,009</td>
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<tr>
<td>Depreciation and Amortization</td>
<td>2,645,885</td>
<td>3,009,100</td>
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<tr>
<td>Provision for Bad Debts</td>
<td>1,494,912</td>
<td>1,282,299</td>
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<td>Utilities</td>
<td>1,465,731</td>
<td>1,387,404</td>
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<tr>
<td>Insurance</td>
<td>938,192</td>
<td>941,534</td>
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<tr>
<td>Interest</td>
<td>909,676</td>
<td>938,263</td>
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<tr>
<td>Leases and Rentals</td>
<td>394,776</td>
<td>411,297</td>
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<tr>
<td>Other</td>
<td>716,846</td>
<td>646,634</td>
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<tr>
<td><strong>Total Operating Expenses</strong></td>
<td>44,666,285</td>
<td>42,753,556</td>
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### GAIN (LOSS) FROM PATIENT SERVICES

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<tr>
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<th>2006</th>
<th>2005</th>
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<tbody>
<tr>
<td><strong>(4,801,862)</strong></td>
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### OTHER OPERATING REVENUE:

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<tr>
<th>Item</th>
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<th>2005</th>
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</thead>
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<tr>
<td>Contributions</td>
<td>1,161,461</td>
<td>861,778</td>
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<td>Other</td>
<td>1,676,354</td>
<td>1,372,997</td>
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<tr>
<td>Assets released from restrictions for operating purposes</td>
<td>4,344,350</td>
<td>626,337</td>
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<tr>
<td><strong>Total Other Operating Revenue</strong></td>
<td>7,182,165</td>
<td>2,861,112</td>
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### NET GAIN (LOSS) FROM OPERATIONS

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<tr>
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<th>2005</th>
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<tbody>
<tr>
<td><strong>$ 2,380,303</strong></td>
<td></td>
<td><strong>$ (1,385,424)</strong></td>
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### ADMISSIONS / VISITS

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<thead>
<tr>
<th></th>
<th>2006</th>
<th>2005</th>
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<tbody>
<tr>
<td>Inpatient Admissions</td>
<td>2,351</td>
<td>2,459</td>
</tr>
<tr>
<td>Total Patient Days</td>
<td>8,640</td>
<td>8,826</td>
</tr>
<tr>
<td>Total Outpatient Visits</td>
<td>31,607</td>
<td>31,581</td>
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<tr>
<td>Weighted Patient Days</td>
<td>21,240</td>
<td>19,965</td>
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<tr>
<td>ER Visits</td>
<td>11,691</td>
<td>11,313</td>
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<tr>
<td>Surgeries</td>
<td>1,877</td>
<td>2,111</td>
</tr>
<tr>
<td>Births</td>
<td>.534</td>
<td>551</td>
</tr>
<tr>
<td>% Occupancy</td>
<td>.592%</td>
<td>60.5%</td>
</tr>
<tr>
<td>Oncology Visits</td>
<td>.972</td>
<td>790</td>
</tr>
<tr>
<td>Home Health Visits</td>
<td>18,686</td>
<td>20,196</td>
</tr>
<tr>
<td>Diabetes Wellness Visits</td>
<td>.596</td>
<td>758</td>
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### OUR OHANA

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<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Employees</td>
<td>457</td>
<td>460</td>
</tr>
<tr>
<td>Full Time Physicians</td>
<td>60</td>
<td>61</td>
</tr>
<tr>
<td>Volunteers (Hours Worked)</td>
<td>12,466</td>
<td>13,449</td>
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</table>
If twelve years ago you had asked the residents of Waimea how important a hospital was, you would have heard that there was an overwhelming need in the community. After ten years of operation, our hospital is no less important to North Hawaii residents. As a community-owned hospital, we continue to rely on the dedication and support of our neighbors, local businesses and volunteers. The following list of names represents community members who committed their financial support to NHCH in 2006.

- Phyllis G. Fox, Chair, Fund Development Committee

**MULTI-YEAR PLEDGES**

$1,000,000+
Oak Foundation USA

$250,000
Mr. and Mrs. Joseph Schell

$100,000-$249,999
Dr. and Mrs. F. Joseph Triggs

$50,000-$99,999
Mr. and Mrs. Randy Lynn

$25,000-$49,999
Dr. and Mrs. Billy Bergin
Mr. and Mrs. Richard Little

$10,000-$24,999
Mr. and Mrs. Stan Berry
Mr. and Mrs. Evarts C. Fox, Jr.
Hawaii Emergency Physicians Association (HEPA)
Pacific Waste, Inc.
Ms. Jane Sherwood and Mr. Robert Masuda

$5,000-$9,999
Dr. and Mrs. Gary Goldberg
Dr. and Mrs. Craig C. Kimura
Mr. and Mrs. Warren Lee
Dr. and Mrs. Niall M. Scully
Mr. and Mrs. Richard West

$1,000-$4,999
Leonard and Lexi Fields
Will and Judy Hancock
Kahu and Mrs. Dean Kauka
Ms. Ellise Loo

**2006 GIFTS**

$1,000,000+
Gordon E. and Betty I. Moore Parker Ranch Foundation Trust

$250,000
Earl Bakken Charitable Lead Trust

$100,000-$249,999
Lucy Kalanikumaikekikie Davis Henriques Trust
Marjorie E. Koerner
Oak Foundation USA
Mr. and Mrs. Joseph Schell

$50,000-$99,999
The Earl and Doris Bakken Foundation
Mr. and Mrs. Earl Bakken
Faith Golding Foundation, Inc.

$25,000-$49,999
Mr. and Mrs. Thomas C. Connor
Bob and Joanie Dayton
Mr. and Mrs. Federman
KTA Superstores
Mr. and Mrs. Randy Lynn

Julia W. Rodenhurst Fund
John M. Simpson Foundation
George and Marlene Zoffel

$10,000-$24,999
Mr. and Mrs. Ronal Borgman
Ms. Balbi A. Brooks
Michele and Scott Brown
Dr. Carl Brunsting and Mrs. Sandra Kurtzig
Mr. and Mrs. Tom Davidson
Mr. and Mrs. Frederick Fluegel
Mr. and Mrs. Richard D. Green
Mr. Jenard and Dr. Gail Gross Grousbeck Family Foundation
Mr. and Mrs. Robert W. Guild
Mr. and Mrs. David B. Hess
Mr. and Mrs. Kiyotsugu Hirako
Mr. and Mrs. Jim Lally Ludwig Construction, Inc.
Mr. and Mrs. David R. Marshall
Mr. Charles F. Mathy
Mr. and Mrs. Kenneth McGowan
Bob and Carol Momsen
Mac and Milly Morris
William J and Dorothy K O’Neill Foundation
Mr. and Mrs. Mark Patton
Mr. Jeff Reimer and Ms. Patti McGuire
Mr. Peter Rothschild
Mr. and Mrs. Edson Spencer
Dr. and Mrs. F. Joseph Triggs

$5000-$9,999
Anonymous
LeBurla Atherton Foundation
John & Dorothy Baird Fund
Mr. and Mrs. John H. Broadbent

Hartwell & Rebecca Carter Estate
Clinical Labs of Hawaii, LLP
Mr. and Mrs. Stuart Engs
First Hawaiian Bank
Mr. and Mrs. Evarts C. Fox, Jr.
Guido Giacometti & Susan Tius Goodfellow Bros., Inc.
Mr. and Mrs. Rod V. Hamel Haskell Fund
Mr. and Mrs. Michael Horikawa
Hualalai Resort
Mr. and Mrs. Oliver C. Hataff, Jr
George F. Jewett, Jr. 1965 Trust
Kukio
Mr. and Mrs. Warren Lee
Mr. and Mrs. Richard Little
Mr. and Mrs. Luke Mashburn
Moonglow Fund of Hawaii Community Foundation
Mr. and Mrs. Dave Pinn
Mike and Diane Prohoroff
Mr. and Mrs. Paul Prudler
Mr. and Mrs. Rob Reed
Trerence and Trudy Rose
Mr. & Mrs. Lee Rowe
Mrs. William Scharpf
Mr. and Mrs. Ellis Short
Mr. Roy F. Simperman
Mrs. William Scharpf
Edwin and Cynthia Sorenson
Ramona West Foundation

$1000-$4999
Adventist Health
Mr. and Mrs. Norman Ah Hee
James and Monique Allison
Mr. and Mrs. D. Anderson
Anonymous
Anonymous
Anonymous
Pamela Bakken Foundation

- Phyllis G. Fox, Chair, Fund Development Committee
Anonymous
Anonymous
Mr. and Mrs. Donald E. August
Erwin and June Baldwin
Marie J. Bauman
Mr. and Mrs. Richard L. Bechelli
Big Island Candies
Dale and Marla Bleecker
Mrs. Laura Boehm
Mr. and Mrs. Ian B. Bowman
Mr. and Mrs. Richard Bradley
Terry and Judine Brooks
Mr. and Mrs. Rinaldo S. Brutoco
Mr. and Mrs. Henry B. Clark, Jr.
Mr. and Mrs. Charles Clarke
Dr. and Mrs. James Clifford
The Collimeyers
Mrs. Gilbert N. Davis
Mr. and Mrs. Stan De Stefano, Jr.
Deloitte & Touche
Mrs. Laverne Deluz
Mr. and Mrs. Alan Doniger
Dr. Bridget Duffy and
Mr. David Strand
Rep. Cindy Evans
Dr. Roger D. Fellows
Mrs. Anne E. Field-Gomes
Phyllis G. Fox
Haedrich & Co., Inc.,
Mr. and Mrs. J. D. Hakman
Alan H. Hasegawa
Mr. J. George Hetherington
Hilton Waikoloa Village
Dr. and Mrs. Robert M. Hunter
Dr. Leon Hyman and
Dr. Alex B. Walter
Dr. and Mrs. Robert L. Jack
Mr. and Mrs. Peter Jobs
Mr. Alcy D. Johnson
Doug Johnson and
Valerie Gordon-Johnson
Mr. and Mrs. Eugene J. Johnson
Kahu and Mrs. Dean Kauka
Mr. & Mrs. David Kawananakoa
Dr. and Mrs. Craig C. Kimura
Dr. and Mrs. Spencer B. King
Mr. and Mrs. James P. King
Mr. Thomas D. King, Jr.
Mr. and Mrs. Gordon Kirkland
Mr. and Mrs. Adi W. Kohler
Robert and Marcie Kolacke
Kona Rent All
Mr. and Mrs. Bill Kurtz
Ira Leitel and Tomoe Maciejewski
Dr. and Mrs. Peter J. Linden
Ms. Elise Loo
Adelyn L. Luther
Jim and Gretchen Mair
Mr. and Mrs. William Manns
Dennis and Renee Maruyama
Mr. and Mrs. Dick Maser
Mr. TJ McNiff and
Ms. Roz Wright
Dr. and Mrs. Jack McDermott
McDonald’s Waiman
Mr. and Mrs. Robert McHugh
Mr. and Mrs. Donald C. McKahan
Mr. and Mrs. Frank Morgan
Mr. and Mrs. Brendan Moynahan
Mr. and Mrs. Glen Nordin
North Hawaii News
Mr. and Mrs. Wallace Opdycke
Sean Pagett and
Linda Jane Kelley
Mr. and Mrs. David Pansini
David Paton
Pam Bakken Petersmeyer and
Jeff Petersmeyer
Mr. and Mrs. John L. Powers
Ronald and Carolyn Quick
Mr. and Mrs. Tony Ransford
Mrs. Ann Rediske
Mr. and Mrs. Allen A. Redo
Ted and Rae Redo
F R Cattle Company
Bonnie F. Rice
Dr. and Mrs. Ken Riff
Robbins & Associates
Ms. Carol J. Rothstein
Ms. Amy A. Russell
Mr. Mike Sack and Mr. John Saul
Mr. and Mrs. John Saffro
Mr. James C. Shingle
Mr. and Mrs. Barry Snowbarger
Mr. Edson W. Spencer, Jr.
Mr. and Mrs. Dennis Stillings
Yoshio and Molly Hara
Ron and Cindy Haranda
Mr. and Mrs. Charles H. Harff
Earl Hatten
Hawaii Satsang Society
Erik and Karin Hazelhoff
Ms. Sarah Heath
Mr. and Mrs. Kevin Hedlund
Mr. and Mrs. Peter L. Hendricks
Douglas and Corrine Higa
Mrs. Tom T. Higa
Jim and Mary Helen Higgins
Mr. Garrick Higuchi
Jeffrey and Elaine Hirako
Mr. and Mrs. Royce Hirayama
Mr. and Mrs. Yuwato Hirayama
Mr. and Mrs. Tetsuo Hiromasa
Michael G. Hoglund
Ms. Claire M. Hoglund
Bobby and Pam Hons
Harold and Esther Hughes
Dr. and Mrs. Samuel Hunter
Illinois Wesleyan University
Inaba Engineering, Inc.
Mrs. Raydyn Ines
Matsuyo and Isami Ishihara
Mr. and Mrs. Robert K. Itamoto
Wallace E. & Myrna M. Iwamasa
Mr. & Mrs. Wilson N. Jacobson, Jr
Mr. and Mrs. Brad Janss
Ms. Joann Johansen
Dr. and Mrs. Steven Johnson
James L. Jolliff, Ph.D.
Bernadette Kainoa
Mr. and Mrs. Rokuichi Kanekuni
Ms. Kikuyo Karimoto
Abigail K. Kawananakoa
Ms. Shunji Kawano
Mrs. Eva L. Kealamakia
Ke’ano Kolepa-The Spirit of Golf
Mr. Richard Kelley
Robert and Jeanette Kemp
Mickey and Mike Kerr
Mr. and Mrs. Sam Kimura
Mr. and Mrs. Fumiuki Kiyota
Ms. Jacqueline Koscil
Marilyn Kravig & Juliana Fritz
Elaine H. Kurokawa
The Kwan Charitable Foundation
Ms. Joycelyn La Farga
Clem and Janet Lam
Mr. and Mrs. Bob Lang
Eunice J. Larson, M.D. and
Dr. Ralph Paul
Elizabeth L.H. & Loretta L.S. Lee
Patricia C. Lee
Ms. Catherine Leong
Mr. John B. Levack
Joe and Sharon Levy
Mr. & Mrs. Stewart Libes
Mrs. Elaine Loo
Mr. H. P. L’Orange and
Ms. Gerry Goodenough
David and Sharon Lorch
Mr. and Mrs. David K. Luke, Jr.
Ms. Kathleen Lukens
James A. Lutter
Mr. Henry C. Lyon
Fern MacKenzie
Jeanne M. Madden
Dr. Chieko Maekawa
Harry and Colleen Magnuson
Mr. and Mrs. F.J. Manaut
Ms. B.B. Martinelli
Mr. & Mrs. Noriyoshi Masumoto
Mrs. Fudeko Matsunaga-Matsumoto
Mauna Kea Florist
Dr. & Mrs. Jack Mc Dermott
Ms. D. Leilani McDaniel
Ms. Rebecca J. McKimm
Mrs. Ruth McKinney
Ms. Linda McMininnaman
David and Suzanne McNaughton
J.E. Merk & Associates, Inc.
Mr. and Mrs. John Metzler
Diane K. Mitsunaga
Edith S. Mitsunaga
Ms. Julia Mock
Ms. Rhonda Moore
Dr. and Mrs. Andrew L. Morgan
Marene A. Morita
George and Janet Mukai
Mrs. Tsuruo Nagata
Tetsuo and Elinor Najita
Scott and Susan Nakahara
Mrs. Thomas Nakahara
Betsy L. Nakamura
Izzy Nelson
Mr. and Mrs. Eric W. Nelson
Dr. and Mrs. Christopher Neyman
Mr. and Mrs. Frederick S. Nonaka
Ms. Adele Nordblom
Ms. Carrie Nowka
Dr. and Mrs. Roy Ohata
Mrs. Takako Ota
Mary Dee Overton
Mr. Emil J. Pansky
Mr. and Mrs. Luther Park
Alyce A. Payton, R.N.
Ms. Linda Peters
Dr. William E. Petersen
Dr. and Mrs. James S. Phillips
Mr. and Mrs. Joseph F. Pickering
Warren and Barbara Poole
Mr. David J. Porteus
Mr. and Mrs. Richard M. Powell
David W. Pratt
Ms. Tonja Prindel
Mr. and Mrs. Thomas Provalenko
Ms. Susan Pueschel
Ms. Pauline H. Pule
Ms. Meg Quinn, R.N.
Ms. Jennifer Rabideau
David and Sharon Raich
Mrs. Dorothy F. Ramos
Mrs. Phyllis A. Ray
Mr. Stephen N. Raymer
Madeline Hafner Redo
Ms. Judy Reinhart
Sally Rice
William D. & Beth A. Richardson
Mrs. Patricia M. Richardson
Ms. Barbara Ryan
Mr. and Mrs. Hiroshi Ryusaki
Ms. Dianne R. Saenz
Ralph and Jean Saito
Roy and Eunice Saito
Mr. and Mrs. Jerry S. Sakamoto
Masaaki and Marilyn Sakata
Shigeru and Emily Sakata
Cole and Grace Salera
Mr. and Mrs. Angel Salgado
Ken & Fran Sanford
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Our Services

We offer a comprehensive spectrum of blended medicine services:

Emergency Services
Critical Care Services
Family Birthing Services
Adult/Pediatric Medical Services

Hawai`i Heart/Brain Center at NHCH:
- Heartmath
- Wellness and Disease Prevention Community Outreach
- Cardiac and Stroke Diagnostic Services
- Cardiac and Stroke Emergency Services
- Therapies for Heart Attack and Stroke
- Oak Foundation Rapid Response Team
- Transfer Protocols & Guaranteed Bed Placement with The Queen’s Medical Center
- Affiliation with The Cleveland Clinic

Surgery:
- General
- Gynecological
- Orthopedic
- Ophthalmologic
- Pain Management
- Plastic/Cosmetic Surgery
- Thoracic Surgery

Gastroenterology

Diabetes Wellness Center

Cardiology

North Hawaii `Ohana Care:
- In-Home Skilled Nursing Care
- Certified Nursing Assistants
- Personal Care Attendants
- Handyman & Chore Workers

Kohala Home Health Care:
- In-Home Skilled Nursing Care
- Home Health Aides
- Social Worker
- Physical, Occupational and Speech Therapy

Laboratory

Oncology

Imaging Services:
- MRI
- X-Ray
- Fluoroscopy
- CT Scan
- Mammography
- Ultrasound
- Dexascan/Bone Densitometry
- Angiography
- Nuclear Medicine

Cardio-Pulmonary Services:
- Sleep Studies
- Respiratory Therapy
- Pulmonary Function Test
- Stress Testing

Rehabilitation Services:
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Acupuncture
- Pelvic Rehab Program
- Sports Medicine
- Massage

Waimea Women’s Center

Nutritional Services and Catering

Social Work Services

Healing Services:
- Guided Imagery
- Healing Touch
- Qi Gong

Quality Management

NHCH offers the following licensed complementary healers:
- Naturopathy
- Acupuncture
- Clinical Psychology
- Chiropractic Services
Our MISSION
To improve the health status of the people
of North Hawai‘i by improving access to
care and providing high-quality services at a
reasonable cost.

Our VISION
To treat the whole individual—body, mind,
and spirit—through a team approach to
patient-centered care, and ultimately to
become the most healing hospital in the
world.

Our VALUES
As `Ohana we value an environment of
Aloha which nurtures trust, respect, self-
expression, open minds and hearts.